EPOS SDW 30/60 Battery Replacement

Disassembling the rechargeable battery pack

Required material

- new Battery pack for SDW 30 HS | SDW 60 HS – ID No. AHB732038TPCT
- Tool such as a small plastic rod and paper clip for SDW 60 HS

Opening the battery compartment

⚠️ **CAUTION!**

Damage to the product due to improper handling!

The wires can be kinked or damaged if you open the battery compartment too jerkily.

> Carefully open the battery compartment.

SDW 30 HS	SDW 60 HS

> Slide one finger into the small recess on the side support.

The battery compartment lifts a bit

> Gently remove the battery compartment cover.

> Use a paper clip or similar tool to press the unlock button and turn the cover a bit.

EPOS SDW 30/60 Battery Replacement

Removing the rechargeable battery

SDW 30 HS

SDW 60 HS

> Use a plastic tool (e.g. small plastic lifting rod) to lift the rechargeable battery. Please note, that the battery is attached with an adhesive.

SDW 30 HS

SDW 60 HS

> Remove the rechargeable battery.
> Carefully loosen the connector plug.

EPOS SDW 30/60 Battery Replacement

Assembling the new battery pack

SDW 30 HS

SDW 60 HS

> Rotate the battery so that the marking signs are visible at the top.

> Insert the connector plug of the new rechargeable battery into the connection socket. Observe correct orientation of the connector plug.

> Press on the plastic parts to securely lock the connector plug.

EPOS SDW 30/60 Battery Replacement

SDW 3O HS

SDW 6O HS

> Insert the battery and assure that the marking signs are visible at the top. Place the battery centered to secure an air gap around it.

> Make sure that the wires are aligned and not crossing over each other. Gently press down the three wires and the battery.

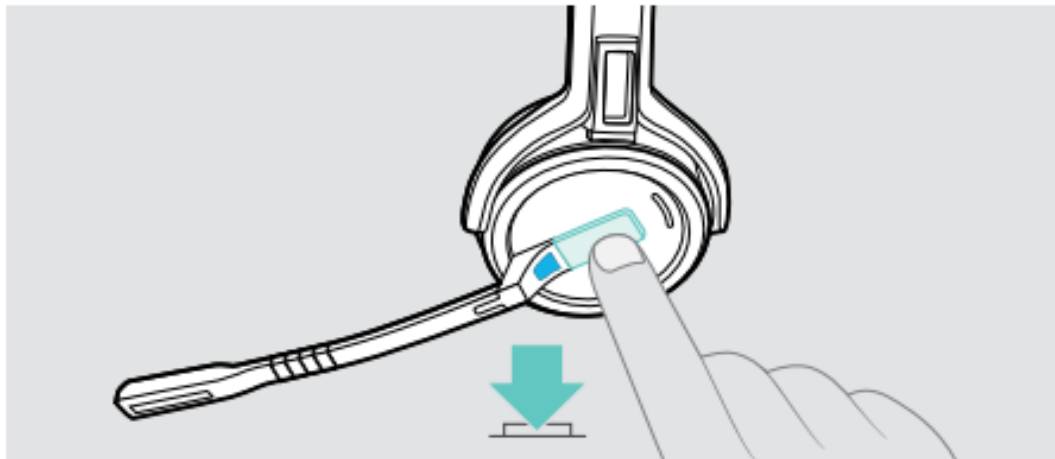> Slide in the battery compartment cover.

SDW 3O HS

SDW 6O HS

> Start attaching the lower side (as shown) and then push the other side down. Finally, push the sides into place.

> Close the battery compartment and turn the lid clockwise. You hear a click.

EPOS SDW 30/60 Battery Replacement

Testing the battery and final adjustments

> Test the function of the headset: Press the Hook button to switch on the headset. The LED lights up blue.

> Charge the battery for at least 20 minutes before using the headset. See User Guide for further information.

> Switch off the headset before sending it to the customer. Press and hold the Hook button for 5 seconds. The headset switches off. The Headset LED flashes red 3 times and turns off.