interquartz

IQ750EHS Savi W700
Installation Howto

This howto was created to assist you to correctly connect a Plantronics CS500 series headset to a IQ750EHS desk telephone. Please note if you try to connect the headset to the IQ750EHS without following this procedure it may fail to work.
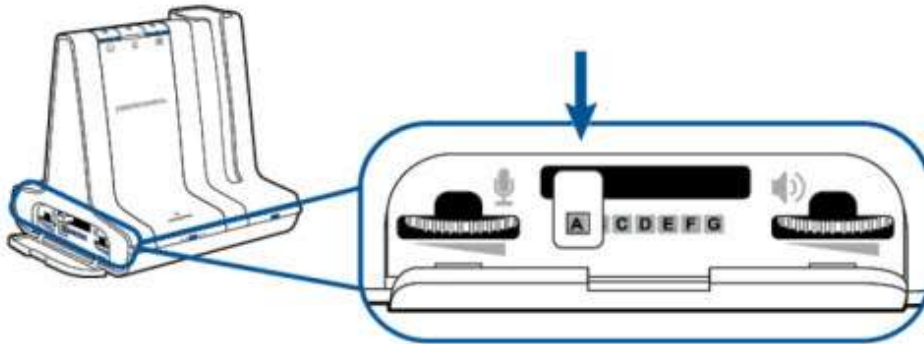
Connecting Telephone to W700 Series Headset Procedure

At this stage "nothing should be plugged in no power, no line cords etc although it is fine for the telephone handpiece to be plugged into the left side of the telephone as that will have no effect on the setup.

1. Plug the power into the wireless headset base and place the headset in the cradle for 1-2 hours (do not plug in the telephone and if you do you will have to unplug the line cord and power before going to stage 2)

2. Once the headset is charged plug the short black EHS cable (cable is supplied with the telephone not the headset) into the side of the telephone in the socket marked EHS. The other end of the cable will plug into the back of the wireless headset base (you can't make a mistake it will only fit in one socket).

3. plug the audio cable supplied with the headset (has a square box in the middle that we don't use) from the wireless base to the headset socket on the rear of the telephone.

4. Look under the rear of the telephone and make sure the V-P switch is set to P (usually on V out of the factory)

   *no you still do not plug in the telephone into the power or telephone line at this stage

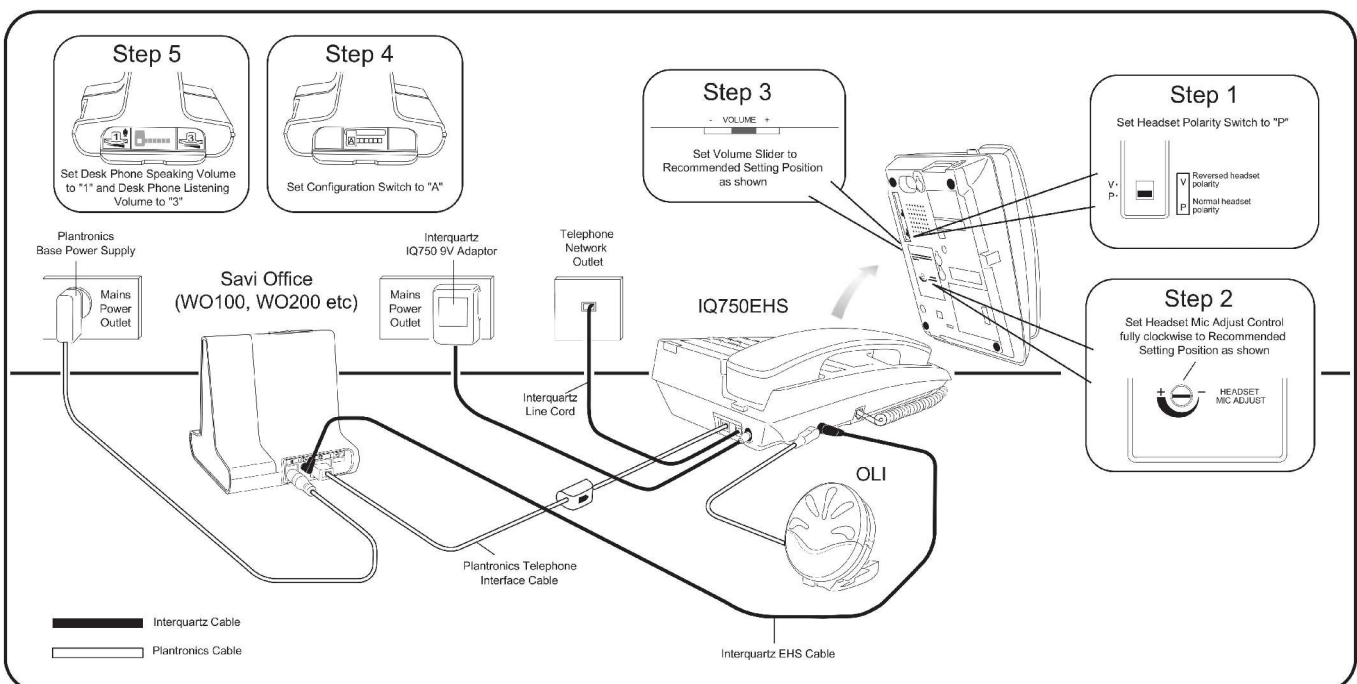5. On the left side of the charging base there is a cover that opens (diagram) to show the audio settings

- Slider selector is on letter A
- The Mic should be 2 clicks to the right
- The received volume should be 2 clicks to the right

6. Plug the power into the telephone then the line cord

   To confirm the headset and telephone works press the call button on the headset. You will notice the green light on the headset base and the red light under handsfree/headset button turns on.

Savi W700 to IQ750EHS Wiring Diagram

Savi Office (WO100, WO200, W700 etc) & OLI Connection Diagram for IQ750EHS

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Howto reset a EHS telephone when the headset and telephone wont work.

To power cycle the telephone unplug 4 cables in this order, EHS cable, Headset power pack rear of headset, 9v power pack cable rear of telephone, line cord. To make sure the phone is fully discharged lift the handset of the cradle and press a few number digits.

To put the phone back in service so it doesn't stall again do the following:

At this stage the handset should be on the telephone cradle and the headset on the charging base

1. Plug in the headset power pack
2. Plug in the EHS cable between the telephone and headset
3. Plug the 9V power pack back into the telephone
4. Plug the line cord back in to the rear of the telephone.

Make sure you do it in the correct order or you may find things don't work.

How to reset a CS500 Series headset

1. Press and hold the call button on the headset for 5 seconds until the white light on the headset (not the base) flashes twice.
2 Place the headset in the charging cradle for 3 seconds so it can pair to the base again.